

Court management and case management

NJA 25/08/2019

Justice Muhamed Mustaque  
Judge High Court of Kerala

- Objectives
- Effectiveness, efficiency, quick disposal of cases in accordance of law
- Master of court
- Command
- Respect
- Attitude
- flexibility

- Control through the procedure
- Focus on substantial justice
- Every step should inspire that justice is aim
- Pretrial stage
- Classifying types of cases
- One that may require trial
- Settlement through the mediation

- Victim oriented justice
- Scope and focus
- Trauma of victims in sexual offenses
- Proactive role of judges
- Rehabilitation

- Rights of accused
- Right to representation
- Deprivation of livelihood to the family of the accused
- Measures to protect the accused

- Six sigmas in judicial process
- Technique and tools for improvement
- Six stigma concept comes from statistics
- Coined by Smith of Motorola
- To improve quality of out put

- Application of six sigma in judicial process
- Define, Measure, Analyze, Improve, & Control.
- Focus on litigant
- Understand his problem and best solution at earliest
- Manage process of law at pace with statistical counts of pending matters

- Kaizen
- Japanese business philosophy of continuous improvement of working practices, personal efficiency, etc.
- Personal discipline
- Orderliness and cleanliness
- Team work
- Quality circles
- Suggestions for improvement

- Building interpersonal skills
- Active listening
- Building relationship to create conducive environment
- Leadership
- Motivation
- Positive outlook
- Patience
- Acknowledge others expertise
- Open to criticism
- Show real interest in colleagues and staffs
- Be assertive of your views

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THANK YOU